

TERMS AND CONDITIONS

Welcome to the Jumps Education Ltd Website (referred to in these terms and conditions as “this site”). “Jumps Education Ltd” and all references to “Jumps Education Ltd” will be classed as “we”, “us” or “our” on this site.

All terms and conditions any contract we may enter in to is governed by English Law.

1. These terms and conditions

1.1 These terms and conditions apply to all transactions/orders entered into through this site or through any electronic communications through any Jumps Education email addresses ending ‘jumpseducation.co.uk’. Please read them carefully. Your use of this site and any orders / arrangements placed indicates your agreement to be bound by these terms and conditions. They do not affect your statutory rights.

1.2 The terms and conditions on this site (including those relating to prices, delivery charges, delivery times and returns policies) are the same as those which apply to purchases made via telephone/fax.

Terms Relating to Publications

2. Our Contract with you

2.1 This site constitutes our invitation to you to do business with us. Any order submitted by you is your offer to enter into a contract with us. Shortly after receipt of your order we will send you an e-mail confirming the products you have ordered and that we have accepted your order subject to these terms and conditions and availability of the items ordered. A legally binding contract between us will only come into effect when our acceptance is dispatched.

2.2 We must receive full payment for the ordered goods no more than 28 (twenty eight) days after you receive delivery of your order. Invoices will be contained within your delivered goods.

2.3 If payment for your order is not received within 28 days then additional charges and possibly legal procedures may be taken against you.

3. Prices and Payment

3.1 All prices and charges on this site are shown in UK pounds sterling. They include any VAT payable but exclude and include all delivery charges.

3.2 The total cost of your order will be the price of the products that you order. All these will be set out clearly in our email confirmation.

3.3 Prices, offers and products are subject to availability and may change at any time prior, but not after, you have received email confirmation.

3.4 We attempt to make sure all information on this site is accurate, however, at times, an error may occur. If we discover an error in the price or description of a product you have ordered, we will tell you and ask you whether you wish to continue with your order as soon as possible.

3.5 All orders will be paid via invoice, see 2.2.

4. Where We Deliver

Delivery will only be made to a School/work site/personal address within the UK, orders from outside the UK cannot be accepted.

6. Delivery Charges

No delivery charge will apply unless otherwise agreed.

7. Delivery Times

7.1 We deliver Monday to Friday, excluding bank holidays.

7.2 We make every effort to deliver goods within 10 (fourteen) days from the sending out of the order confirmation email; however, delays occasionally occur due to unforeseen factors beyond our control and therefore delivery times are not guaranteed. Estimated delivery dates are not part of the contract between you and us, and we shall be under no liability for any delay or failure to deliver the products within estimated timescales.

7.3 Risk of loss of and damage to products passes to you on the first attempted delivery by us of the products.

8. How We Deliver

All products are delivered by Royal Mail / Parcelforce.

9. Missing, Damaged or Incorrect Orders

In the unlikely event that a product arrives damaged or faulty, please contact us as soon as possible in writing (email acceptable).

10. Cancellation

10.1 You are not able to cancel your order once you have received your confirmation email.

10.2 Orders cancelled before this time must be done so in writing and be sent to the company address (email acceptable).

Terms Relating to this Website

11. This Site

11.1 We own the copyright, trademarks and all other intellectual property rights in all material and content on this site, which you shall not use, download, copy, publish, transmit nor otherwise make available by any other means unless expressly authorised. Any other use or reproduction of the material or content is strictly prohibited

11.2 You may only create a link to this site with our prior written consent.

11.3 You are permitted to print the pages of this site for your use as a reminder of the terms and conditions, and your order.

12 Sharing Information

We do not share personally identifiable data with any other companies except as provided in this policy or permitted by law.

Terms Relating to In House Training / Workshops

13 Booking a course

13.1 All courses should be booked online through the Jumps Education Ltd website or through other electronic / written means.

13.2 All bookings must be accompanied with a completed Bespoke Training form, which will be emailed to the customer by Jumps Education Ltd, and returned to Jumps Education Ltd no later than eight weeks prior to the delivery date of the course.

14 **Tutors**

14.1 All Jumps Education Ltd tutors are covered by Public Liability Insurance up to a maximum of £5 million.

14.2 Tutors will provide all candidates with any pre-booked resources on arrival and with course material and certification at the conclusion of the course.

15 **The Venue**

15.1 The workshop organiser is responsible for all the arrangements in relation to the booking of the course venue which must have been agreed in writing, prior to the delivery date, with the provider. These include the size of the room, the facilities at the venues and any relevant apparatus required by the tutor.

15.2 The tutor and candidates must be met on arrival and fully briefed by the organiser on issues such as fire procedures, toilet facilities, refreshment facilities and any other relevant health and safety points.

15.3 The organiser of the course must be present at the venue at least 30 minutes prior to the start time of the course in order to meet the tutor of the course.

16 **The attendee's**

16.1 All courses are booked on the agreement that no more than 25 candidates and no less than 10 candidates attend the course.

16.2 If numbers exceed the maximum an additional charge of £30 per candidate will be charged.

16.3 The tutor reserves the right to cancel the course immediately should they feel that the number of candidates is excessive and therefore poses a health and safety risk. In this instance the tutors' decision is not negotiable.

16.4 Final numbers must be confirmed by the organiser at least 10 working days prior to the date of delivery.

16.5 All attendees must be a minimum of 16 years old unless agreed in writing prior to the date of delivery.

16.6 Any candidate deemed unfit, by the tutor, to attend the course due to alcohol, drugs or any other reason will be asked to leave the course and venue.

17 **Resources**

17.1 All candidates will receive a photocopied set of resources regardless of which workshop they attend.

17.2 Additional resources may be available for some workshops (contact Jumps Education Ltd for more info) at an additional price.

17.3 Orders for additional resources must be made with the original course booking and must be paid for prior to delivery.

17.4 All candidates will receive a certificate of attendance once they have completed the workshop.

18 **Payment**

18.1 The appropriate payment for all courses will be agreed in writing by both parties.

18.2 All quotes are fully inclusive of transportation costs.

18.3 Organisers will be invoiced for a 50% deposit, payable to Jumps Education Ltd, in order to secure the date at least 14 days prior to the date of delivery.

18.4 A final payment must be made by the organiser within 14 days of the date of delivery or additional charges may be made.

19 **Cancellation of a course**

19.1 Jumps Education Ltd reserves the right to cancel a course due to the organiser not meeting terms and conditions.

19.2 Should Jumps Education Ltd cancel a course for any other reason they will do their utmost to arrange an alternative date without any additional charge or will provide a complete refund of any money paid and offer a 20% discount on any future bookings.

19.3 Should the organiser need to cancel the course up to 5 working prior to the date of delivery no charge will be made and they will receive their holding deposit back immediately.

19.4 Should the organiser need to cancel the course within 1 – 4 working days of the date of delivery a cancellation charge of £50 will be taken from the deposit payment with the remaining deposit balance being refunded to the customer immediately.

19.5 Cancellations on the day of delivery will be charged at the full value and payment will be expected within 14 days as detailed in 18.4.

20. **General**

20.1 These terms and conditions and all transactions relating to this website are governed by English law and are subject to the non-exclusive jurisdiction of the English courts. We do not accept amendments to these terms and conditions. Sales can only be concluded in English.

20.2 We accept no responsibility or liability for the content or operation of websites which are not under our control.

20.3 You may not assign or subcontract any of your rights or obligations under these terms and conditions or any related order for products to any third party without our prior written consent.

20.4 We reserve the right to transfer, assign or subcontract the benefit of the whole or part of any of our rights or obligations under these terms and conditions or any related contract to any third party without your notice or consent.

20.5 If any portion of these terms and conditions is held by any competent authority to be invalid or unenforceable in whole or in part, the validity or enforceability of the other sections of these terms and conditions shall not be affected.

20.6 These terms and conditions supersede all prior representations understandings and agreements between you and us relating to the use of this site (including the order of products) and sets forth the entire agreement and understanding between you and us for your use of this site and the purchase of goods from us.

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